



PMN-301

DATE: January 1, 2007
TO: All Universal Supply Group, Inc. and RAL Supply Group, Inc. Customers
SUBJECT: New Standard 10-Year Parts Limited Warranty with Online Registration for Goodman[®] and Amana[®] brand unitary products

Long ago, Goodman established its reputation as an industry leader in providing exceptional product warranties. They are excited to be continuing that tradition with a significant product warranty upgrade effective Jan. 1, 2007, for all products manufactured after Dec. 31, 2006. We believe that this new warranty program, coupled with outstanding products, will enable you to be more competitive than ever before.

Beginning Jan. 1, 2007, the standard, in-the-box limited warranties on all Goodman[®] and Amana[®] brand unitary products installed in an owner-occupied, single-family residence will provide **10-Year Parts Limited Warranty coverage to the original, registered homeowner.** For this warranty to take effect, the unit in question must be registered with Goodman within 60 days after the original installation.

To subsequent homeowners and on unregistered products, the product in question will be covered by a 5-Year Parts Limited Warranty. Similarly, for installations other than owner-occupied, single-family residences, such as commercial installations and multi-family housing, the product will be covered by a 5-Year Parts Limited Warranty.

The most exciting aspect of this new warranty is that **for original, registered single-family residence owners, our value-priced Goodman and Amana Distinctions brand 13 SEER Air Conditioners and Heat Pumps will now be covered by a 10-Year Compressor Limited Warranty and a 10-Year Parts Limited Warranty.** Also, the current Lifetime Limited Warranties and Lifetime Unit Replacement Limited Warranties that are available on the compressors and heat exchangers on specific models will not be affected by these changes.

In an effort to alleviate any potential issues regarding the warranty on products that are currently in your inventory, Goodman will extend this new warranty coverage to any unit covered by a 5-Year Compressor and/or Parts Limited Warranty that (1) was manufactured in 2006 and (2) is sold and installed in 2007.

Happy selling!